Gartner
Peer Community.

Current Landscape of Product Management

As organizations strive for innovation, efficiency, and customer-centricity, the role of product managers has become more prominent than ever before. What are the current strategies, trends, challenges and opportunities that shape the product manager role?

One-Minute Insights:

About half of respondents say product teams lead their company's growth strategy

Approach to roadmap planning is divided between short-term responsiveness and long-term vision

Time allocation prioritization is a common challenge in product management

Product managers are looking forward to and investing in the use of AI

Data collection: November 23, 2022 - August 9, 2023 | Respondents: 52 product management professionals

Growth strategies are product led and have have C-level support

52% of respondents say the company's growth strategy is led by their product team.

What team currently leads your company's growth strategy?

Other **0%**

n = 52

Note: May not add up to 100% due to rounding

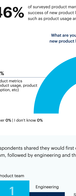
Three-quarters (75%) have, or are planning to hire, a Chief Product Officer.

Note: May not add up to 100% due to rounding

n = 52

Does your organization have a Chief Product Officer?

46% of surveyed product managers indicate their organizations primarily gauge the success of new product launches and feature updates through product metrics, such as product usage and adoption



n = 52

What are your primary success metrics for new product launches and feature updates?

Respondents shared they would first communicate the product strategy to the product team, followed by engineering and then sales and marketing.

n = 52

Please rank the order which you communicate your product strategy to after the product team has prioritized product initiatives.

#1 Executives
#2 Board of Directors
#3 Customers and prospects
#7 Other

Other includes "Management" and "Peer product teams"

> **"Product management has reached an exciting stage where companies are trying unique strategies to make sure the products address the need of the consumer."**
>
> - Manager, finance industry, 10,000+ employees

> **"I would say that product management is all about understanding the market and customer needs and creating a product that solves a real problem for them. It's a challenging but exciting role that requires a lot of strategic thinking, collaboration, and decision making.**
>
> **It's important to stay up to date with industry trends and to continuously gather customer feedback to ensure that the product stays aligned with their needs. It also requires to have a solid understanding of the competitive landscape and to be able to make data-driven decisions.**
>
> **It's also important to have good communication and leadership skills to be able to influence and guide cross-functional teams and bring the product to market. Overall, it's a role that requires a lot of hard work, but it can also be very rewarding to see a product that you've helped to create make a real impact in the market."**
>
> - Manager, professional services industry, <1,000 employees

Question: Do you have any final thoughts to share on product management?

With varied approaches to roadmap planning, product development and roadmaps are taking up most of PMs time

Respondents have a split approach to roadmap planning, with 48% adopting a shorter planning horizon of 6 months or less and 53% planning their roadmaps for a year or more.

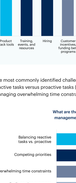
How far out do you plan your roadmap?

Less than a month **0%** | Other **0%**

n = 52

Note: May not add up to 100% due to rounding

Product managers ranked product development as the top activity they spend the most time on followed by managing the product roadmap.



n = 52

Please rank your time spent on the following activities from most time spent at the top, to the least time spent at the bottom.

#4 Customer feedback, market validation, etc.
#5 Understanding market size, segments, and target market
#6 Setting and maintaining pricing
#7 Other

Other includes "Sharing and learning what other Product teams are doing" and "Developing PRDs"

The majority (66%) of product managers are moderately (48%) to very satisfied (18%) with their organization's process for planning and prioritizing product initiatives.

n = 52

Are you satisfied with your organization's process for planning and prioritizing product initiatives?

Despite current challenges, product managers are excited about the future use of AI

Product stack tools is an area over half (52%) will be allocating their product management budget towards next year.

What is your organization allocating your product management budget towards next year? Select all that apply.

Other **4%**

**Other includes "AIR" and "Only on sales for current resources"*

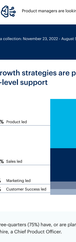
n = 52

The most commonly identified challenges to product management are balancing reactive tasks versus proactive tasks (48%), dealing with competing priorities (44%) and managing overwhelming time constraints (38%).

What are the main challenges to product management currently? Select up to 3.

n = 52

Collaborating with other departments **27%** | Lack of resources **25%** | Very little people management **23%** | Change management **19%** | Building consensus on product direction **13%** | Emotionally taxing **12%** | Planning and prioritization **12%** | Lack of executive support **12%** | Managing product backlog **11%** | Lack of a well-established experience **10%** | Communicating product strategy **9%** | Investment risk (i.e., the value could drop) **8%** | Lack of investor interest **8%** | Unforeseen regulations/governance challenges **8%** | None of these **2%** | Other **0%**



Increased use of data and AI in product management is an aspect most (69%) product managers are excited about for the future.

Regarding the future of product management, what are you most excited about? Select all that apply.

Remote/virtual stakeholder management **25%** | As-a-service pricing models **23%** | Specialized roles **13%** | Sustainability initiatives **13%** | Other **0%**

n = 52

> **"Exiting times now and ahead with more thrust on digital public goods which will lead to rapid transformation."**
>
> - VP, software industry, 10,000+ employees

> **"Machine learning in particular offers a unique opportunity to augment data and AI capabilities that could transform PM trends in the coming years)."**
>
> - Director, software industry, >1,000 employees

Question: Do you have any final thoughts to share on product management?

Want more insights like this from leaders like yourself?

Click here to explore the revamped, retooled and reimagined Gartner Peer Community. You'll get access to synthesized insights and engaging discussions from a community of your peers.

Respondent Breakdown

Note: May not add up to 100% due to rounding.
Respondents: 52 product management professionals

Gartner

This content, which provides opinions and points of view expressed by users, does not represent the views of Gartner. Gartner neither endorses it nor makes any warranties about its accuracy or completeness.

Source: Gartner Peer Community, The State of Product Management survey

© 2023 Gartner, Inc. and/or its affiliates. All rights reserved.